

# FRESHWAYS

## SUSTAINABILITY JOURNEY

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Freshways' journey started as a wholesaler in 1993 and has now become a leading UK dairy processor/supplier.

Freshways produces fresh milk, prioritising nutrition and the wellbeing of people, animals, and the environment.

1. Trusted by retail
2. Food service & business
3. Committed to quality
4. Sustainability & innovation
5. Customer service

We create value for partners, suppliers, and communities with dedication and pride.



We collaborated with independent experts to analyse our carbon emissions throughout our value chain.

## SCOPE 1

Direct emissions from operational control: 2.24%

## SCOPE 2

Indirect emissions (purchased electricity): 0.18%, these are the emissions we contribute to through our owned operations, such as milk processing, storage and our distribution centers.

## SCOPE 3

Suppliers' emissions make up 98% of our carbon footprint, beyond our control but still within our sphere of influence.

### OUR SCOPE 3 EMISSION PORTFOLIO:

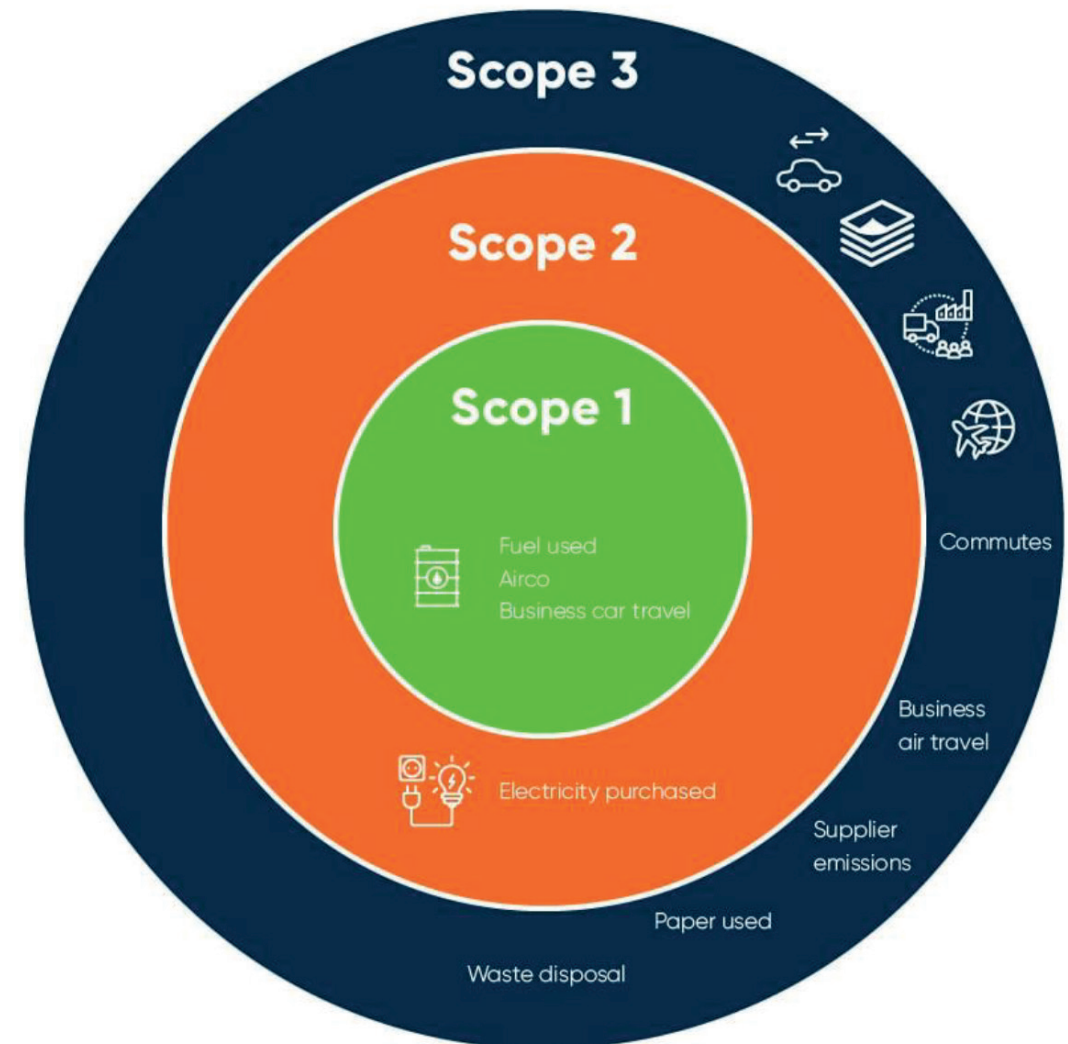
Milk: 92%

Non milk products: 7.89%

Waste: 0.02%

Logistics: 4.14%

Others: <1%



	ENGAGEMENT	ENVIRONMENT	CARBON FOOTPRINT	SOCIAL	GOVERNANCE	SUSTAINABLE SUPPLY CHAIN
<b>2023/24 COMMITMENT</b>	<ul style="list-style-type: none"> <li>Board's commitment embedding sustainability</li> <li>Establishing task force sustainability initiatives</li> </ul>	<ul style="list-style-type: none"> <li>Environmental management system implementation</li> <li>EIA, due diligence for acquisitions</li> <li>Promote recyclable, reusable designs</li> <li>Commitment to address biodiversity issue at farms</li> </ul>	<ul style="list-style-type: none"> <li>Scope 1, 2 GHG analysis and hotspot identification</li> <li>Assessment for animal health and welfare</li> <li>Farmers supported through sustainability scheme</li> </ul>	<ul style="list-style-type: none"> <li>Focus on health and safety</li> <li>Product safety and quality</li> <li>Evaluate societal influence, pinpoint enhancement opportunities</li> </ul>	<ul style="list-style-type: none"> <li>Formulate sustainable policy, promote responsibility</li> <li>Foster collaboration to tackle sustainability</li> </ul>	<ul style="list-style-type: none"> <li>Implementing sustainable supplier codes</li> <li>Carbon-conscious partnership program with suppliers</li> </ul>
<b>2024/26 IMPLEMENTATION</b>	<ul style="list-style-type: none"> <li>Include sustainability metrics in farm performance evaluations</li> <li>Engage staff and reward involvement</li> <li>Engage customers and promote commitment externally</li> </ul>	<ul style="list-style-type: none"> <li>Assess products for environmental life-cycle enhancements</li> <li>Seek 30-35% recycled material for packaging</li> <li>Achieve 70% recyclability with carbon-neutral cartons</li> </ul>	<ul style="list-style-type: none"> <li>Annual survey measures farm progress in GHG</li> <li>Align SBTi targets with customers' net zero</li> <li>Conduct LCA for packaging's cradle to gate</li> </ul>	<ul style="list-style-type: none"> <li>Conduct social impact assessment and improve inclusion and diversity</li> </ul>	<ul style="list-style-type: none"> <li>Implement sustainability policy and responsible business conduct</li> <li>Report ESG performance</li> </ul>	<ul style="list-style-type: none"> <li>Low-carbon farmer group establishment</li> <li>Sustainable supplier partnerships building</li> <li>Efficient route development to reduce miles</li> <li>Prioritising Scope 3 mileage reduction</li> </ul>
<b>2030 EMBEDDING SUSTAINABILITY</b>	<ul style="list-style-type: none"> <li>Establish sustainability ambassador program for inspiration</li> </ul>	<ul style="list-style-type: none"> <li>Enforce waste reduction measures as company policy</li> <li>Promote sustainable sourcing and eco-friendly production practices</li> <li>Invest in sustainable and credible eco-labelling for our products</li> </ul>	<ul style="list-style-type: none"> <li>Increase renewable energy use for de-carbonisation</li> <li>Identify and reduce toxic and hazardous substances in our operations (F gases related to cold storage)</li> <li>50% reduction in water use per tonne of production</li> </ul>	<ul style="list-style-type: none"> <li>Implement fair labour practices and safe working conditions for staff and customers</li> </ul>	<ul style="list-style-type: none"> <li>Integrate sustainability into decision making and strategic planning</li> </ul>	<ul style="list-style-type: none"> <li>Work with haulers and opt for low carbon fuels</li> <li>Implement circular economy practices with suppliers</li> </ul>
<b>2045 VALUE CREATION (NET ZERO)</b>	<ul style="list-style-type: none"> <li>Collaboration with NGOs for joint sustainability projects</li> </ul>	<ul style="list-style-type: none"> <li>Zero waste to landfill</li> </ul>	<ul style="list-style-type: none"> <li>Reduce our overall GHG footprint to zero</li> </ul>	<ul style="list-style-type: none"> <li>Partner with social enterprises for job opportunities to support communities</li> </ul>	<ul style="list-style-type: none"> <li>Advocate for stronger sustainability regulations and policies</li> </ul>	<ul style="list-style-type: none"> <li>Transition to electric or hybrid vehicles</li> </ul>



Through the processing of millions of litres of fresh milk each year, we acknowledge our responsibility, in collaboration with farmers, to mitigate its effects.

We have launched a SUSTAINABILITY SCHEME for farmers and simultaneously supporting farmers to achieve sustainable practice.

**01 HEALTH & WELFARE**

Cow health & welfare, human health & safety at farms.

**02 SOIL NUTRIENT MANAGEMENT**

Fertiliser use and industry practice.

**03 GHG EMISSIONS ON FARMS**

Baseline farm emissions and find hot spots to reduce the CO<sub>2</sub>/kg FPCM.

**04 RESPONSIBLE RESOURCING**

Antibiotic use, ethical sources of supply.

**05 FEED MANAGEMENT**

Soya use, organic feeding practices.

**06 SUSTAINABILITY SURVEY**

Measure farm progress annually.

Scheme Support to our valued stakeholders, farmers & reduces farm greenhouse gas emissions, this adds value to milk supply chain.

We believe they need our support in this journey & we are making sure to educate, train and guide them in their sustainability journey.

## **HIGHLIGHT 1**

RAG scoring matrix measures and manages group farm progress.

## **HIGHLIGHT 2**

Reducing farm emissions for lower carbon footprint.

## **HIGHLIGHT 3**

Supplying low-carbon footprint milk to customers.

\*Red Amber Green Rating



**0.51%** of our emissions comes from our packaging.

To reduce our environmental impact & plastic use, we have implemented carbon-neutral carton packaging. Offering a **77%** recyclability rate at the end of its life-cycle.



## CARTONS

- Carbon neutral pack
- Tethered cap
- Reduce plastic usage
- Recyclable



## POLYBOTTLE

- Lightweight and durable
- Easy to dispose locally
- Recyclable



## POUCH

- Space-efficient
- Lightweight and portable
- Recyclable

# FRESHWAYS

We thank you for your support. By choosing our dairy products, we aim to provide you, our valued customers, with dairy products that align with your sustainability values.

Together, we can make a significant difference in creating a more sustainable and environmentally conscious future.

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